



## GENERAL WARRANTY

For SG Eco Industries Inc. Manufactured Goods

Terms and Conditions – July 2019.

### General Warranty:

SG Eco Industries Inc generally warrants that its skylight & ventilation components are free from defects in materials and workmanship for periods outlined in the document named "Warranty Schedule". All of the products manufactured by SG Eco Industries Inc are detailed here.

### Recourse:

Should a product be found to be defective then the only recourse offered by this warranty is the replacement of that defective component under specific conditions outlined in the "Warranty Claim Procedures" document.

### Other Documents:

The following documents define specific terms and conditions that are an integral part of the General Warranty statement and must be read in conjunction with it. The "Warranty Schedule"; "Product Maintenance Guide"; "Warranty Claims Procedure" and "Warranty Claim Form". Copies provided on request.

### Product Maintenance:

The procedures for the correct maintenance of a SG Eco Industries Inc manufactured product are outlined in our separate document entitled "Product Maintenance Guide".

### Installation Warranty:

SG Eco Industries Inc offers no general installation warranty. Installation warranties are provided by the installation contractor named on the "Warranty Card" supplied at the time of the installation and are for a minimum of 12 months from date of installation.

### Warranty Conditions:

This warranty is conditional upon: a) formal notification received within 24 hours of discovery of the defect, b) proof of purchase in the form of the original invoice/receipt or certified copy, c) a fully completed "Warranty Claim Form" having been received, d) the Product having been properly handled, installed and operated, e) the Product having been assembled as per manufacturers recommendations for local conditions, f) the product not being modified in any way.

### General Exclusions:

This warranty excludes a) malicious interference, b) storm, tempest, flood, fire, earthquake and other Acts of God, c) war, invasion, acts of hostility, rebellion or other similar activities, d) unauthorised modifications to the product, e) failure of ancillary equipment not part of the SGE product, f) collateral damage to any other property, g) any components replaced under an approved warranty claim will not extend the original warranty period of the product.

### Repairs.

In the case of extreme conditions, such as weather, preventing replacement of defective components to take place then the customer is at liberty to authorize temporary repair work to be undertaken. Any costs incurred for these repairs shall be borne by the customer or by the customer's nominated insurance company.

### Activation.

Formal notification then a proof of purchase invoice/receipt plus a completed SG Eco Industries Inc "Warranty Claim Form" returned to SG Eco Industries Inc are the primary conditions required to activate the warranty claim process. SG Eco Industries Inc: Email [office@eco.ph](mailto:office@eco.ph), Fax # (63) (45) 499 1443, Phone # (63)(45) 499 1037.

*Apart from these express warranties, SG Eco Industries Inc will not be bound by or subject to any term, condition, warranty, obligation or liability (including any liability for indirect or consequential loss or whatsoever to the person, property or business of the Purchaser or any third party) in respect of SGE, or for any defect in, or failure of the product, whether the same may be due to any act, omission, negligence or willful default of SGE, or its servants or agents or workmanship, materials or infringement of rights or to any other cause whatsoever, and all other conditions or warranties whether express or implied, statutory or otherwise, inconsistent with these conditions, are hereby expressly excluded. Any failure by SGE to enforce any term or condition hereof will not be deemed to be a waiver of future enforcement of that term or any other term or condition.*



## WARRANTY SCHEDULE

For SG Eco Industries Inc. Manufactured Goods

July 2019.

Product	Warranty Period	Coverage See Below for definition	Exclusions (See notes)
Sky Tunnel XL <sup>2</sup>	7 years	W & M	
Series 3 Sola Skylight	7 Years	W & M	
Lightwell Skylight	5 Years	W & M	
Sunlite Skylight	7 Years	W & M	
SG Eco Roof Access Hatch	7 Years	W & M	
Direct Skylight	7 Years	W & M	
Green-vent Solar	7 Years	W & M	Electric Motor as per OEM 2 Year
Green-vent Wind	15 Years	W & M	
Whirlwind Roof Ventilator	10 Years	W & M	
SG Eco Attic Ladder	3 Years	W & M	
<b>Options and Accessories</b>			
Power Kit for Sky Tunnel XL <sup>2</sup>	7 Years	W & M	Electric Fan as per OEM 1 Year
ECS for Green-vent Solar	1 Year	W & M	as per OEM 1 Year
Under Eave Vent	7 Years	W & M	
Adjust-Air (Manual)	7 Years	W & M	
Vari-light (Manual)	2 Years	W & M	
Vari-light (Electric)	7 years	W & M	Electric Motor as per OEM 1 Year
Electric Light	2 Years	W & M	
Flexi-tube – 4L & 4LP	7 Years	W & M	
Flexi-tube – 2L	2 Years	W & M	
Shade Louvers for Direct/Sunlite	2 Years	W & M	
Safety bars for Direct/Sunlite	2 Years	W & M	
<b>OEM</b> – Original Equipment Manufacturer.			
<b>W &amp; M</b> – Workmanship & Materials			

### NOTES.

The General Warranty information is qualified by the following specific conditions and exclusions.

1. Skylights and Ventilators with components manufactured and then **fully assembled** by SG Eco Industries Inc prior to supply to the distributor/reseller/consumer are warranted as per the General Warranty conditions.
2. Manufacturers, distributors or resellers who purchase sufficient components to assemble and package a “genuine” Skylight or Ventilator will be warranted as Specialised Components. The expectation is that these distributors, resellers or installation companies through the addition of their labour to assemble and package the components into an Assembled Product will then warranty the Product for the same period as SG Eco Industries Inc.
3. Components supplied to a customer for the purpose of fulfilling our warranty obligations will not extend the original warranty period of the product.
4. SG Eco Industries Inc. will from time to time purchase specialised components, equipment and other manufacturers products to add some unique features to the Product range. SG Eco Industries Inc. will not extend the warranty terms and conditions offered by that Original Equipment Manufacturer (OEM).

*Note: This document to be read in conjunction with the General Warranty Statement, Warranty Card, Warranty Claim Form and Product Maintenance Guide.*



## Product Maintenance Guide

July 2019

Skylight and Roof Ventilator products installed above the roofline may accumulate seasonal leaf debris between the roofing material and the product. Removal of any debris between the roofing material and the product is considered as “local knowledge maintenance” and should be carried out by the building owner/occupier as required.

### Skylights

Skylights are normally produced without moving parts and these maintenance suggestions are intended to ensure the external (roof) and internal visible (ceiling level) surfaces of the components are cleaned at regular intervals especially if exposed to a harsh environment.

All Acrylic, Polycarbonate and Glass can be cleaned with warm water and a mild detergent using a sponge or soft brush. Any detergent residues should be washed off with clean water. Dry brushing may damage these surfaces.

Maintenance Intervals;

- 1) Mild Environment (predominantly rural, away from the coast and industry activities) – To be cleaned on twenty four month intervals.
- 2) Moderate Environment (predominantly urban, inland and away from industry activity) – To be cleaned on twelve month intervals.
- 3) Harsh Environment (predominantly coastal or heavy industry with high possibility of airborne pollutants) – to be cleaned on a six to 12 month cycle.

### Ventilators

**Green-vent Solar:** The Photovoltaic Panel should be cleaned as per the advice above for skylights. The fan blade should be inspected for dust build up and cleaned if necessary at the same intervals.

**Green-vent Wind:** Generally no maintenance is required.

#### **Conditions:**

*SG Eco Industries Inc provides the above maintenance intervals as a guide only and expects users to make their own assessment of environmental effects and act accordingly.*

*SG Eco Industries Inc only warrants the materials used in the manufacture of its products subject to these maintenance procedures being followed. (See full warranty conditions outlined in the SG Eco industries Inc General Warranty Statement).*

*SG Eco Industries Inc suggests all local occupational health and safety laws are adhered to when carrying out any maintenance work on these products.*